

Terms & Conditions

EventKick Ticketing

Effective Date: 1 August 2025

Version: DRAFT #2

These Terms & Conditions ("Terms") govern the use of EventKick's ticketing features ("Ticketing Services") by both Event Organisers ("Organisers") and Event Visitors ("Visitors"). By purchasing or selling tickets through EventKick, you agree to these Terms.

1. Overview

EventKick provides an online platform that connects Event Organisers with Event Visitors for the purpose of selling and purchasing tickets to events. Ticketing transactions are facilitated by an external payment service provider ("PSP"), referred to as [PLACEHOLDER].

2. Roles and Responsibilities

Event Organiser

Responsible for creating and managing event listings, setting ticket prices, delivering the event as described, and complying with all applicable laws.

EventKick Platform

Acts solely as an intermediary between Organisers and Visitors for ticket sales and payment facilitation. EventKick is not responsible for the quality, safety, legality, or delivery of any event.

Event Visitor

Can use platform to purchase tickets. Should have digital copy of the ticket when entering event location.

3. Ticket Purchase and Payment

All ticket purchases are processed via [PLACEHOLDER] PSP.

Payment methods available to Visitors depend on the PSP's offerings.

Ticket prices are set by the Organiser and displayed on the event listing page.

All amounts are in EUR, unless otherwise stated.

4. Event Cancellations

If an Organiser cancels an event, they must notify all ticket holders as early as possible via the EventKick platform. Not later than 3 days before event date.

EventKick will initiate a refund to the Visitor for the ticket price, minus applicable payment processing fees, which vary depending on the payment method used.

Refunds are processed through the PSP and timelines may vary depending on the payment method.

5. Refund Policy

Refunds are only issued if:

- The event is cancelled by the Organiser.
- The Organiser agrees to issue a refund in other circumstances (at their discretion).

EventKick is not responsible for:

- The timeliness of PSP refund processing.
- Any fees deducted by the PSP or payment method providers.

6. Disclaimers and Limitation of Liability

EventKick does not host, manage, or produce any events listed on the platform.

The Organiser is solely responsible for event quality, safety, legality, and compliance with applicable laws.

EventKick is not liable for:

Cancellation of events by Organisers.

Event quality or visitor satisfaction.

Losses incurred by Visitors due to event changes, delays, or cancellations.

7. User Conduct

All users must:

Provide accurate information during registration and ticket purchase.

Not use EventKick for fraudulent purposes.

Comply with all applicable laws.

8. Changes to Terms

EventKick may update these Terms from time to time. Continued use of the Ticketing Services after changes indicates acceptance of the updated Terms.

9. Governing Law and Disputes

These Terms are governed by Estonian law. Any disputes will be subject to the exclusive jurisdiction of the courts of Estonia.

9. Contact Information

For questions about these Terms, please contact us at: contact@eventkick.co